

# MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

#### **GENERAL INFORMATION**

**Requestor Name** 

**TEXAS INJURY CLINIC** 

OLD REPUBLIC INSURANCE CO

**MFDR Tracking Number** 

M4-10-0770-01

Carrier's Austin Representative Box

Box Number 44

**Respondent Name** 

**MFDR Date Received** 

September 25, 2009

# REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "Charges were remitted to the carrier for payment for dates of service 09/24, 09/26, and 09/30/2008. According to the carrier, these bills were not received timely or were never received at all. The charges were sent to the carrier for consideration; two of the three dates submitted were paid. 09/26/2008 remains outstanding. We disagree with the carrier's denial of this charge."

Amount in Dispute: \$212.44

### RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: The insurance carrier did not respond to the DWC060 request. A copy of the DWC060 was placed in the insurance carrier representative box on October 1, 2009. The DWC060 was picked up on October 2, 2009, signed received by Pat Dixon. The division will therefore issue a findings and decision based on the documentation contained in the file at the dispute of the review.

# SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
September 26, 2008	97140 x 2, 97110 x 3, 97112 and 99080-73	\$212.44	\$0.00

# FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

#### **Background**

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for health care providers to pursue a medical fee dispute.
- 2. 28 Texas Administrative Code §133.20 sets out the procedures for health care providers to submit workers' compensation medical bills for reimbursement.
- 3. 28 Texas Administrative Code §102.4 sets out the rules for non-Commission communications.
- 4. Texas Labor Code §408.027 sets out the rules for timely submission of a claim by a health care provider.
- 5. Texas Labor Code §408.0272 sets out the rules for certain exceptions for untimely submission of a claim by a health care provider.

6. The services in dispute were reduced/denied by the respondent with the following reason codes:

Explanation of benefits dated September 2, 2009

- 4SZ The time limit for filing has expired.
- OQO Service(s) are denied based on HB 7 provider. Time/filing requirement. A provider must submit a medical bill to the insurance carrier on or before the 9<sup>5th</sup> day after the date of service.

#### Issues

- 1. What is the timely filing deadline applicable to the medical bills for the services in dispute?
- 2. Did the requestor forfeit the right to reimbursement for the services in dispute?

## **Findings**

- 28 Texas Administrative Code §133.20(b) states, in pertinent part, that, except as provided in Texas Labor Code §408.0272, "a health care provider shall not submit a medical bill later than the 95<sup>th</sup> day after the date the services are provided."
  - No documentation was found to support that any of the exceptions described in Texas Labor Code §408.0272 apply to the services in this dispute. For that reason, the requestor in this dispute was required to submit the medical bill not later than 95 days after the date the disputed services were provided.
- 2. Texas Labor Code §408.027(a) states, in pertinent part, that "Failure by the health care provider to timely submit a claim for payment constitutes a forfeiture of the provider's right to reimbursement for that claim for payment."
  - 28 Texas Administrative Code §102.4(h) states that "Unless the great weight of evidence indicates otherwise, written communications shall be deemed to have been sent on: (1) the date received, if sent by fax, personal delivery, or electronic transmission or, (2) the date postmarked if sent by mail via United States Postal Service regular mail, or, if the postmark date is unavailable, the later of the signature date on the written communication or the date it was received minus five days. If the date received minus five days is a Sunday or legal holiday, the date deemed sent shall be the next previous day which is not a Sunday or legal holiday."
  - Review of the submitted information finds insufficient documentation to support that a medical bill was submitted within 95 days from the date the services were provided. Therefore, pursuant to Texas Labor Code §408.027(a), the requestor in this medical fee dispute has forfeited the right to reimbursement due to untimely submission of the medical bill for the services in dispute.

# Conclusion

For the reasons stated above, the division finds that the requestor has not established that reimbursement is due. As a result, the amount ordered is \$0.00.

#### **ORDER**

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, the Division has determined that the requestor is entitled to \$0.00 reimbursement for the disputed services.

# Authorized Signature Medical Fee Dispute Resolution Officer May 9, 2014 Date

# YOUR RIGHT TO APPEAL

Either party to this medical fee dispute may appeal this decision by requesting a contested case hearing. A completed **Request for a Medical Contested Case Hearing** (form **DWC045A**) must be received by the DWC Chief Clerk of Proceedings within **twenty** days of your receipt of this decision. A request for hearing should be sent to: Chief Clerk of Proceedings, Texas Department of Insurance, Division of Workers Compensation, P.O. Box 17787, Austin, Texas, 78744. The party seeking review of the MDR decision shall deliver a copy of the request for a hearing to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the Medical Fee Dispute Resolution Findings and Decision** together with any other required information specified in 28 Texas Administrative Code §148.3(c), including a **certificate of service demonstrating that the request has been sent to the other party.** 

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.